

Module Requirements*

M+ Work Requests Server Requirements

	Recommended	Minimum
Operating System	Windows Server 2012 R2 or later .net Framework 4.5 (Free download) IIS (included with operating system)	Windows 7 .net Framework 4.5 (Free download) IIS (included with operating system)
Browser	Chrome (latest) IE (10 or latest) FireFox (latest) Safari (latest)	Chrome (latest) IE (10 or latest) FireFox (latest) Safari (latest)
Processor	Xeon or greater	Quad core
Memory	16 GB RAM or greater	8 GB RAM
Hard Disk	2 GB available hard-disk space	1 GB available hard-disk space
Other	1920x1080 display Keyboard, mouse Broadband internet connection	1024x768 display Keyboard, mouse Broadband internet connection

M+ Work Requests Client Requirements

	Recommended	Minimum
Browser	Chrome (latest) IE (10 or latest) FireFox (latest) Safari (latest)	Chrome (latest) IE (10 or latest) FireFox (latest) Safari (latest)
Processor	i-series or similar processor	Dual core 2.5 GHz
Memory	4 GB RAM or greater	1 GB RAM
Hard Disk	1 GB available hard-disk space	400 MB available hard-disk space
Other	1920x1080 display Keyboard, mouse Broadband internet connection	1024x768 display Keyboard, mouse Broadband internet connection

Meter Importer (Incompatible with Mac)

	Recommended	Minimum
Operating System	Windows 7 Professional or later .net framework 4.5 or later (free download)	Windows 7 .net framework 4.5 or later (free download)
Processor	Quad Core or greater	Dual core 2.5 GHZ
Memory	16 GB RAM or greater	4 GB RAM
Hard Disk	1 GB available hard-disk space	400 MB available hard-disk space
Other	1920x1080 display Keyboard, mouse Broadband internet connection	1024x768 display Keyboard, mouse Broadband internet connection

Notify (Automated Alerts)

Notify	<p>Notify allows users to receive reminders via email, SMS texts (via carriers that provide email to SMS service) along with generating automated reports to an email or printer.</p> <p>SMTP service required Email services—local exchange box (Outlook,etc.), or hosted systems—must be compatible with TLS security. These include Gmail, Hotmail and most large scale email clients.</p>
Email to Requests	This feature allows users to submit a request via an email address that will be converted to a request by ManagerPlus. This feature requires a system that can be configured as POP3.

*These are core installation requirements only. Advanced configurations and additional components may change these requirements.

Barcoding Hardware Requirements*

Scandex App

	Recommended	Minimum
Wireless Scanners	Honeywell Dolphin 6500 Scanning Device (Sku # 6500LP12211EOH) Honeywell Dolphin 6500 Cradle (Sku # 6500-HB) Honeywell Dolphin 6500 Sync Cable (Sku # 6500-USB)	Any Windows CE 5.0 or later device or Windows Mobile 6.0, 6.1 or 6.5
Barcode Printer	Zebra GC420 bar code label printer (Sku # ZEB-GC420-100510-000)	Any barcode label printer or laser jet printer printing on the following label sizes: 1 X 2.625 1 X 4 1.25 X 1.75
Other	.net compact framework 3.5 (Free download) QVGA or VGA resolution Wireless network connectivity required	

Label Management

	Recommended	Minimum
Barcode Scanner	Honeywell 3820 wireless scanner (Sku # 3820SR0C0B-0FA0E) Honeywell 1400 g wired scanner (Sku # 1400G1D-2USB-1)	Any wired or wireless device that can be programmed to read different barcode types
Barcode Printer	Zebra GC420 barcode label printer (Sku # ZEB-GC420-100510-000)	Any barcode label printer or laser jet printer printing on the following label sizes: 1 X 2.625 1 X 4 1.25 X 1.75

*These are core installation requirements only. Advanced configurations and additional components may change these requirements.

M+ Mobile Hardware Requirements*

Hardware Requirements

	Recommended	Minimum	
Mobile Device	iPod touch iPad mini iPhone iPad	Samsung Tab 3 Galaxy S3 smartphone Samsung Note 3 Google Nexus	Any tablet or smartphone device that runs on Android 4.0 or later, or Apple iOS (any version currently supported by Apple)
Other	Rear-facing camera recommended for all devices		

Wireless Network Requirements

	Recommended
Internal Network	IIS, Microsoft .NET Framework
External Network	In order to have M+ Mobile available on the internet, it will need to be hosted internet facing. That process may include additional processes and fees and would be handled by the organization's IT and/or 3 rd party IT resources (we can refer 3 rd party IT resources upon request).

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